

WHAT TO EXPECT IF YOU NEED TO GO TO THE EMERGENCY ROOM:

When you are in need of **emergency care** you will be assisted to the Barnes/Jewish Emergency Department. You should go to the Emergency Department entrance. Walk to the registration desk once you have entered the hospital. If it is unclear to you where you are or where to go, find a BJC employee to ask. BJC employees have nametags clearly identifying themselves.

What you will need (take as many of these as possible):

Insurance Card

Student ID

Driver's license

RA phone number if you live on campus

What to expect:

- First, you will go through the registration process.
- Most likely you will have to wait to see the Emergency Department doctor and there may be a wait to enter into the examining area. This could be up to or well in excess of an hour depending upon how many people are head of you.
- The doctor may order lab tests or x-rays after your evaluation. These tests will either be obtained in your treatment room, or various departments in the medical facility. The staff will assist you to obtain these tests. You will then need to wait for the tests to be completed and evaluated by the physician. This can often take an hour or more. The nurse can answer your questions and keep you updated on the progress of your tests. If you are ever unsure of something, ask a nurse. He/she will be able to answer your question.
- Once your evaluation is completed, you will be given a diagnosis and treatment plan. This process may take 4-6 hours, or more.
- The Emergency Department physician will be happy to communicate with your family, but you must initiate this request.

When discharged, call Campus Police at 935-5555 to request a ride back to campus if you do not have anyone else to call. You will be picked up at the Emergency Department Entrance. **Do not call for a ride prior to being released. Do not walk back to campus or accept a ride from someone you do not know.** Notify your RA of any special needs you may have upon your return.

The Health Service is open Monday through Friday with some hours on Saturday to assist you with and questions or problems you may have during this time. You may reach a nurse at 314-935-6666, opt 0 while we are open, and opt 1 if we are closed.