

STUDENT HEALTH SERVICES
RELAY ACCOUNT ON LINE BILLING NOTIFICATION

June 14, 2016

IMPORTANT ANNOUNCEMENT FROM HABIF HEALTH & WELLNESS CENTER
STUDENT HEALTH BILLING

We are pleased to announce Student Health Billing is going paperless! We have chosen a new, Online Business Office paperless billing and payment solution for your convenience and flexibility. You will be **required** to create your online billing account **five** business days after your visit to Student Health. If you do not create an account, the balance due from you will be forwarded to your student billing account at the University. After enrolling the first time, you will have access to your billing information and payment history. You only have to enroll once. The website address is <https://studenthealthservices.patientcompass.com/RA/> .

You will receive an email that you have enrolled for Student Health Services Online Patient Billing Manager. Notification will go out that a change has occurred in your Student Health Services account which may require action on your part. Your online account will include the most up-to-date account information.

You will continue to receive e-mail notifications indicating account changes, while you have an open account with a Student Health Services. Any balances that you are required to pay are indicated in the My Account section of Online Bill Pay.

The paperless billing system accepts check, debit or credit card payments. Accounts with delinquent balances or without adequate payment arrangements may be forwarded to the student's billing account at the University.

Contact the Physicians Billing Office for billing or enrollment questions at:

Phone numbers

314-273-0500
800-862-9980

Phone hours

8:00 AM - 7:30 PM Monday through Thursday
8:00 AM - 4:00 PM Friday

Important Emails:

PhysiciansBillingService@wusm.wustl.edu